

Public Data, Public Impact Open and Public Data to Amplify Your Nonprofit's Impact

Sept 9, 2025

Michael Hollander VP, Data and Innovation mhollander@heights.org



Heights Philadelphia is an

Economic Mobility Catalyst.





How do we serve as an Economic Mobility Catalyst?

Heights is a connector.

Our students are at the center of a complex ecosystem. We help students create their pathway.

We leverage <u>micro + macro solutions</u>.

We work with businesses, schools, and colleges to increase total opportunity while simultaneously providing personal and individual support to our students.

We operate at a scale that can make <u>impact</u>.

3,500+ students | 75 staff | \$12M budget | \$28M endowment 25 District School Partners | 13 University Partners



As an Economic Mobility Catalyst, Heights focuses on 4 key pillars:

Advising & Enrichment



College and career advising and financial support to 3,300+ students, beginning in middle school and continuing through college.

Pathways to Careers



Defined pathways to key industries that provide family sustaining pay and career opportunity in the Philadelphia region.

Partnerships



Transformative partnerships to make educational systems and the workforce better for Philadelphia youth.

Community



Community of support and network of people who invest in their success made up of alumni, dedicated staff, educators, and volunteers.

About Me

2001-2004: Programmer in SF

2005-2008: Law School (UVA)

2008-2018: Legal Aid Lawyer in Philadelphia

2018-2023: Director of Analytics for DA Krasner in Philadelphia

2023-present: VP of Data and Innovation at Heights Philadelphia







12/15/2009: "Fugitives now owe taxpayers a whopping \$1 billion in forfeited bail, according to court officials"

6/26/2010: "Philadelphia court officials are poised to launch a campaign to go after \$1 billion in bail money forfeited by defendants who skipped trial. . . [T]he courts will dun more than 200,000 people."

Violent Criminals Flout Broken Bail System

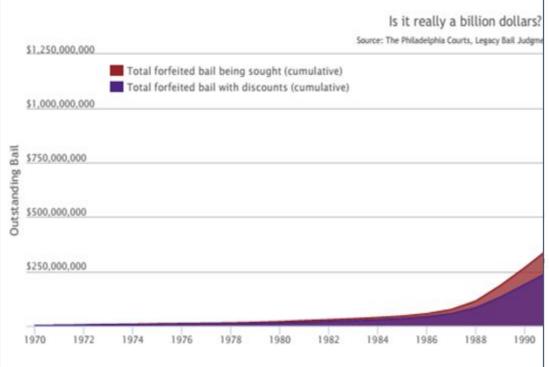
Tens of thousands of Philadelphia fugitives are on the streets, abetted by the city's deeply flawed program.

By Dylan Purcell

The robber had a gun in his hand and a smirk on his face. "Y'all gonna make me kill you," he said. "Where's the safe?" There was no safe inside the Caprice Villa bar, just a handful of middle-aged patrons passing a Tuesday evening. Shaking bartender Marcia Williamson gave the gunman the little bit of money in her till: \$115. He took cash from the customers and fled into the West Philadelphia



Using Public Data to Change the Story



a The Philadelphia Inquirer

Nearly \$1 billion owed by bail jumpers wiped off books

In a single act, nearly \$1 billion in debt owed to Philadelphia by onetime fugitives has disappeared. Philadelphia's court system, at the request of the city, wiped off the books longtime debt owed by tens of thousands of criminal defendants who failed to appear for their court dates.

In a single act, nearly \$1 billion in debt owed to Philadelphia by onetime fugitives has disappeared. Source

by Dylan Purcell, Inquirer Staff Writer

Published Oct. 10, 2014, 8:27 p.m. ET



What is public and open data?

Public data... means any data that is in the public domain... Public data is definitely not always open data. https://www.tpximpact.com

Open data and content can be freely used, modified, and shared by anyone for any purpose.

https://opendefinition.org/

Open data is generally easier to use and is more reliable, but both can be valuable

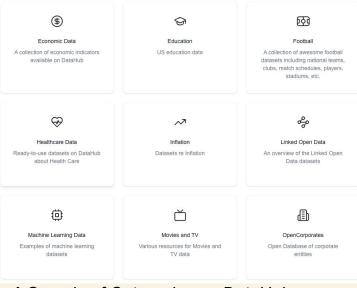




Open Data is Everywhere

There are an uncountable number of open and public data sources:

- DataHub
- Data.gov
- FRED
- City open data websites (e.g. https://opendataphilly.org/)
- GIS data from cities, states, federal gov't, schools, etc...
- Curated data sets (github.com/awesomedata)



A Sample of Categories on DataHub





Public and Open Data Has a Hugely Important Role in the Work that We Do

- Context: Discover who we are
- Problem detection: Issue spotting
- Rangefinding: What are the reach and limits of the systems I work with?
- Change: What are the changes in data over time?
- Evaluate: What impact will a proposed policy have or did a prior policy create?
- Micro and macro: Connect federal issues to state and local issues; compare across jurisdictions
- Comparison: Who do you serve and how does that compare to your potential service population?





Not everything that can be counted counts, and not everything that counts can be counted

- William Bruce Cameron





Pitfalls with (Open) Data

- Think about what data may be missing: are crosstabs available? Is the data only measuring 'easy' things?
- Data sets often cannot be connected.
- Qualitative data is important but is more rare.
- Data can be stale what is the sell-by date?
- Data may not be presented to you at the right granularity (e.g. age brackets, geographic area)
- Data has bias. Who did the measurement? What did they measure and what did they not measure?
- Who is responding to surveys/creating the data?
 - More potholes in wealthy parts of Boston
 - Systematic undercounting in the Census





Shootings Near Schools

What: A violence intervention grant application. One of the modalities was educational support.

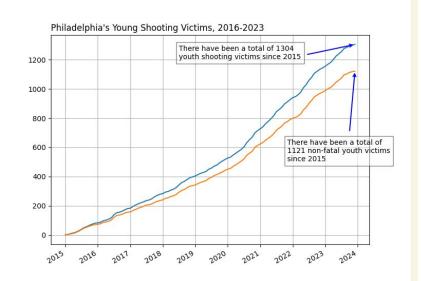
Role that data played: Provided context to the work we were proposing: what was the need for violence intervention in the neighborhoods where we worked

Data: <u>57 blocks in Philly</u> with 10+ shootings 2015-2021; <u>shooting victims data</u> from opendataphilly; Heights schools



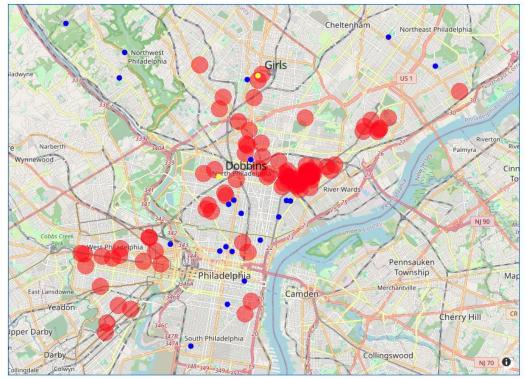


Shootings Near Schools



Heights Schools Overlayed With High Shooting Areas since 2015

This map overlays Heights' partner schools with the areas of the city with the most shootings between 2015 and August 2023. Two of our schools are in these areas: Dobbins and Girls High. Carver, Duckery, and Bethune are all virtually in these areas. Central, Parkway Center City, and Kensington HS, Kensington CAPA are all very near a high shooting area.





Comparing School Population to Heights' Students

What: Internal dashboard that compares Heights' students/outcomes to the wider school community

Role that data played: Allows us to understand the context of our work within the greater school community. Do our students reflect the school's population? What is the trajectory of the school's grad, matriculation rates? How does that change our work?

Data: School catchment shapefiles; school population, graduation, college matriculation data; Heights data

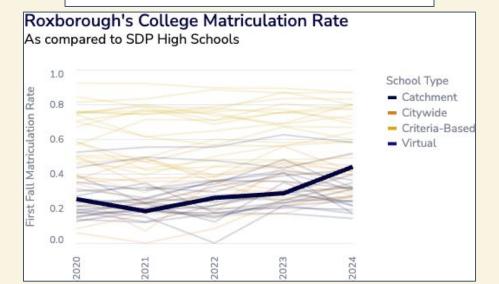




Comparing School Population to Heights' Students

Heights Students - Roxborough ken Cheltenhar Narberth Philadelphia 0 er Darby Source: Heights Philadelphia. Heights partner schools are highlighted in orange. Map produced on 07/22/2025 School Type: Catchment Population: 613 Black Pop.: 86% Latino Pop.: 6% Grad Rate: 64% College Matric: 44%

h	
Enrichment Students	In One Time Events
1	156
Low Income	First Gen
81%	67%
	Enrichment Students 1 Low Income







What: Making sense of local unemployment data, on a national scale.

Role that data played: Allowed advocates around the country to track their state's UI system both longitudinally and in comparison to other states. Allowed concentrated expertise in calculations to benefit wide group of advocates who could then run their own individual campaigns.

Data: 15-20 <u>data files</u> from the USDOL on various aspects of state unemployment programs





This is what states submit to the federal government each month.

Advocates in the know could get this data from the state.

Few advocates knew what to do with it or that it could be downloaded en-masse from the federal govt't.

		1	ETA 5130 B	ENEFIT A	PPEALS				
	STATE: O	R	REGIO	ON: 06	REPORT FOR PERIOD ENDING: 11/30/2020				
		GLE CLAIM OTHER DIS		IULTICLAI	MANT AI	PEAL DE	CISIONS B	BY	
	UI De	cisions	UCFE-	NO UI	U	CX Only			
Line	Lower Authority	Higher Authority	Lower Authority	Higher Authority	Lower			Other Dispositions	
No.			(3)	(4)	(5)	(6))	(7)	
100	471 35		2					110	
100	4/1	35	2	0		0	0	110	
		LAIMANTS	INVOLVED		UI APPEA		BY STAT		
SEG			INVOLVED	IN STATE	UI APPEA Single-C App Lower	LS CASES	Multi-C App Lower	US OF Claimant Deals Higher	
SEC			INVOLVED	IN STATE	UI APPEA Single-C App Lower	LS CASES Claimant ceals Higher	Multi-C App Lower	US OF Claimant Deals Higher	
		LAIMANTS	INVOLVED	IN STATE	UI APPEA Single-C App Lower Authority	LS CASES Claimant beals Higher Authority	Multi-C App Lower Authority	US OF Claimant Deals Higher Authori	



There are 32 different reports that are available digitally and 64 different data files to download.

ETA 5130	Benefit Appeals Report											
General Description The ETA 5130 report is the basic source of information on the appeal workload in each state under the regular programs of state unemployinsurance, unemployment compensation for Federal employees, and unemployment compensation for ex-service members (referred to as and UCX respectively). The report is used to evaluate the appeals fur develop plans for remedial action when unreasonable backlogs developed the support and justify the allocation of funds to service this functional action.												
Keywords: Appeals, decisions, remands, higher authority, lower authority, misconductable and available, refusal of suitable work, voluntary quit												
Program	Data Map	Reporting Instructions	Data Edits	Frequency	Raw Data	Notes						
Regular Program	Data Map	link page I-3-1	Report Edits	monthly	Data							
Extended Benefits	Data Map	See above	Report Edits	monthly	<u>Data</u>							
EUC (1991- 1994)	Data Map	See above		monthly	<u>Data</u>	\$ 20						
TEUC (2002- 2004)	Data Map	See above		monthly	Data							
EUC08 (2008 2013)	- <u>Data</u> <u>Map</u>	See above		monthly	Data							
PEUC (2020)	Data Map	See above	Report Edits	monthly	Data							





Each file can have 40+ columns and represents monthly data for each state since 1971.

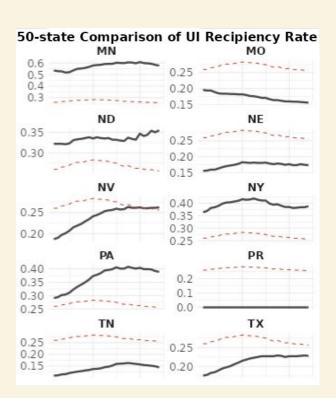
Columns can be decoded by reading a data dictionary.

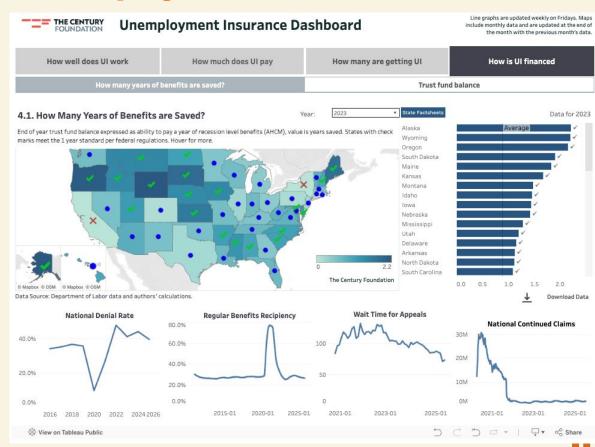
Many metrics (e.g. recipiency) are hard to calculate and span reports.

st	rptdate	c1	c2	сЗ	c4	с5	с6	с7	с9	c10	c11	c12	c13	c14	c15
AK	1/31/1971	19	0	4	0	1	0	0	21	1	0	0	19	0	0
AK	2/28/1971	19	0	2	0	2	0	0	18	1	0	0	19	0	0
AK	3/31/1971	26	2	2	1	0	0	0	34	3	0	0	26	2	0
AK	4/30/1971	30	5	3	0	1	0	0	25	3	0	0	30	5	0
AK	5/31/1971	19	3	2	0	1	0	0	18	3	0	0	19	3	0
AK	6/30/1971	17	3	3	0	0	0	0	14	5	0	0	17	3	0
AK	7/31/1971	19	0	1	0	0	0	0	12	15	0	0	19	0	0
AK	8/31/1971	19	19	2	1	2	0	0	15	102	0	0	19	19	0
AK	9/30/1971	7	4	5	0	3	0	0	15	14	0	0	7	4	0
AK	10/31/1971	23	0	2	0	1	0	0	23	4	0	0	23	0	0
AK	11/30/1971	17	118	2	0	3	0	0	20	4	0	0	17	118	0
AK	12/31/1971	14	0	0	0	3	0	0	27	5	0	0	14	0	0
AK	1/31/1972	32	3	2	0	2	0	0	21	5	0	0	32	3	0











I'm excited about using open data!

What are some tools that I can use to do this kind of work?





Tools to Analyze Open Data

Virtually any tool that can handle data can help you gain insights

- Spreadsheets
- Databases
- Programming languages (R, python)
- Visualization programs (PowerBI, Tableau)
- Al tools: claude, gemini, chatgpt

Connected data is often more interesting than singular datasets.





If I didn't give an AI example, I'd be committing speaker-malpractice





Question: How have housing prices changed in SF vs Dallas? What is the impact of new construction and population changes on prices?

Data: Case Shiller Housing Index for <u>SF</u> and <u>Dallas</u>
Private Structure Permits for <u>SF</u> and <u>Dallas</u>
Resident Population for <u>SF</u> and <u>Dallas</u>

Tool: Claude.ai

See full transcript - http://bit.ly/4o6HbdQ

Output: https://bit.ly/3ILDp9u





You are an economist and data scientist. Your goal is to help me make sense of data that I have relating to housing prices. Your should look at any data that I give you and pull out interesting trends that you see, including finding correlations between datasets if you see any.

I'm ready to help you analyze housing price data! As an economist and data scientist, I can help you identify trends, patterns, and correlations in your data.

To get started, please share the housing data you'd like me to examine. This could be in various formats like:

- CSV files with price data over time
- · Spreadsheets with regional comparisons
- Data including factors like square footage, location, amenities
- Market indicators alongside housing prices



Edit



- First I am going to give you the case shiller home price index for Dallas, TX and San Francisco, CA. I'd like you to pull out any insights that you have within and between the two cities.
- Now i'd like you to analyze new building permits for private structures in each <u>city.</u>

 Edit

Building Permits Analysis: Key Insights

The building permits data reveals **dramatic supply-side differences** that explain much of the price performance gap between San Francisco and Dallas:

Construction Volume Disparity

Dallas builds 6.5x more housing units annually than San Francisco across the entire 35-year period (1990-2024). This isn't just a recent phenomenon - Dallas has consistently outbuilt SF by 4-9x in every economic period.

Per capita construction rates show an even starker divide: Dallas builds **10.2x more units per million residents** than San Francisco in 2024, highlighting SF's severe supply constraints relative to population.





Is there any correlation between building permits and housing prices in either city?

Edit

- Does your analysis use time series analysis, looking at how changes in price at time 0 impact permits at later times? And vice versa: how permit numbers at time 0 impact prices at later times?
- Can you create a short document that summarizes the most salient features of our analysis? I'd like that summary to include:
 - · a short description of what was analyzed
 - a few graphs that show the change in population, housing prices, and permits over time (only include the time period that is common to all of the data sets)
 - A few key conclusions from our analysis as to the relationship between the three data sets
 - A few conclusions about factors that impact housing price that may be outside of the data that we presented (such as regulatory complexity or external economic forces in the region)





Key Conclusions from Our Analysis

1. Supply Constraints Trump Demand

3. Demographics Don't

Determine Returns

SF built only 32-68 permits per 1% price growth vs Dallas's 229-2,323. This "construction efficiency" gap explains sustained price premiums.

Despite 6.4x slower growth over 54

years, SF achieved higher returns. Supply responsiveness matters

more than raw demand levels.

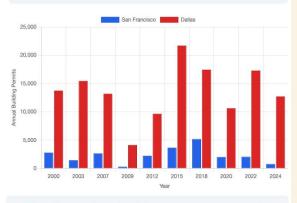
2. Market Responsiveness Varies

Dallas showed stronger correlations (0.590) between permits and prices vs SF (0.378). Time-lag analysis revealed Dallas responds faster to price signals.

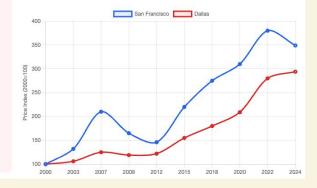
4. Volatility Reflects Supply Rigidity

SF was 1.9x more volatile in prices and 2.1x more volatile in construction. During 2008: SF declined 44% vs Dallas's 8.7%.

T Dallas Built 6.5x More Housing Despite Lower Price Growth



Supply Constraints Drive Higher Returns: SF +249% vs Dallas +194%







How do you use public data?





Thank you!

Please reach out:

Michael Hollander <u>mhollander@heights.org</u>

